Patient Safety References of Interest in Primary Care

General Overview

- O’Beirne & Dickinson, Quality Matters: The State of Quality Improvement Work in Primary Care, Accreditation Canada, Fall / Winter 2016
- Gandhi, Ambulatory Patient Safety: Risks and Opportunities, presentation at IHI Community and Office Practice Conference, Mar 21, 2011 (hard copy only)
- NHS
  - Improving Safety in Primary Care: [www.institute.nhs.uk/safercare/GP](http://www.institute.nhs.uk/safercare/GP)
  - Leading Improvement in Primary Care Patient Safety, presentation, May 2010 (available)
- Gandhi & Lee, Patient Safety beyond the Hospital, Perspective, NEJM Sept 8, 2010

Accountability & Medico-legal Issues


Diagnostic Delays

- Newman-Toker et al, Diagnostic Error in Medicine, JAMA 2009; 301(10): 1060-1062
- Rosser, Dovey, Bordman, White, Crighton & Drummond, Medical errors in primary care: results of an international study of family practice, Canadian Family Physician 2005; 51: 386-7

Medication Reconciliation

- Car & Papachristou, Identification of priorities for improvement of medication safety in primary care: a PRIORITIZE study, BioMed Central (Open Access) – Family Practice, BMC Family, 2016, bmcfampract.biomedcentral.com
April 2017

- A Avery, Editorial: Repeat Prescribing in General Practice, *BMJ* 2011; 343
- Swinglehurst et al, Receptionist Input to Quality & Safety in Repeat Prescribing in UK General Practice: Ethnographic Case Study, *BMJ* 2011: 343

Transfers of Information


Patient Involvement


PS Education

- Kassam, Sharma, Harvie & O'Beirne, Patient safety principles in family medicine residency accreditation standards and curriculum objectives Implications for primary care, *Canadian Family Physician*, 2016

PS Leadership

- Vogel, Patient safety still lags a decade after seminal study, editorial, *CMAJ*, Nov 9, 2015
Edition, p 68 – hospital based but still helpful for identifying leadership – Chris Hayes local physician leader in PS

PS in Family Medicine / Primary Care – Incidence & Types

- Verstappen et al, What do primary care physicians and researchers consider the most important patient safety improvement strategies?, *BMC Health Services Resource* 2011, May 16; 11: 102

Incident Management

- Dovey & Wallis, Editorial: Incident Reporting in Primary Care: Epidemiology or Culture Change?, *BMJ Qual Saf* Dec 2011, Vol 20 No 12
- Stevens et al, Building Safer Systems through Critical Occurrence Reviews: Nine Years of Learning, *Healthcare Quarterly* 2010 Special Edition, p 74 – hospital based but good article for applied models & what was learned
- Buetow et al, Approaches to reducing the most important patient errors in primary healthcare: patient and professional perspectives, *Health and Social Care in the Community* 2010, 18(3): 296-303
- Wetzels et al, Mix of methods is needed to identify adverse events in general practice: a prospective observational study, *BMC Family Practice* 2008; 9: 35
• Kostopoulou et al, Confidential reporting of patient safety events in primary care: results from a multilevel classification of cognitive and system factors, *Quality & Safety in Health Care* 2007; 16(2): 95-100


### Significant Event Analysis

• Patient Safety and Incident Management Toolkit, CPSI, 2015, [http://www.patientsafetyinstitute.ca/english/toolsresources/patientsafetyincidentmanagementtoolkit/Pages/default.aspx](http://www.patientsafetyinstitute.ca/english/toolsresources/patientsafetyincidentmanagementtoolkit/Pages/default.aspx)


### Teamwork & Communication


### Trigger Tools in PC

• The Primary Care Trigger Tool: Practical Guidance for GP Teams, 2010, [http://www.nes.scot.nhs.uk/media/6361/Primary%20Care%20Trigger%20Tool%20%20Practical%20Guidance.pdf](http://www.nes.scot.nhs.uk/media/6361/Primary%20Care%20Trigger%20Tool%20%20Practical%20Guidance.pdf)