Primary Care Patient Safety Learning Collaborative

Webinar – April 27, 2017

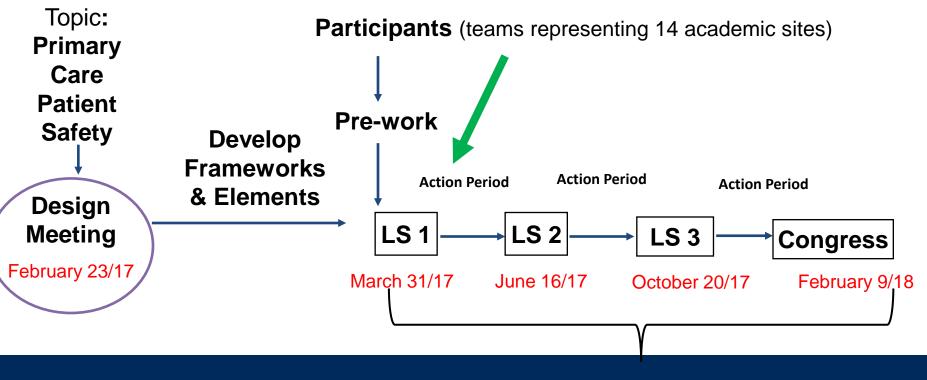Family & Community Medicine
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Webinar session goals:

- Provide a forum for networking and sharing

- Support patient safety improvement projects

- Deliver learning content as requested

Website

http://www.dfcm.utoronto.ca/patient-safety

A list of the learning collaborative patient safety projects can be found here.

A link to the Patient Safety Learning Collaborative (PSLC) Team Assessment can be found here. ↗

Learning Session Documents

Learning Collaborative Session 1 - March 31, 2017

Learning Collaborative Important Dates:

- March 31, 2017 - Learning Session 1
- June 16, 2017 - Learning Session 2
- October 20, 2017 - Learning Session 3
- February 9, 2018 - Congress

All sessions are from 8:00am to 12:00pm in room 365/303 at the DFCM (500 University Ave).

Learning collaborative Webinar Dates - from 12:00pm to 1:00pm:

- April 27, 2017
- May 24, 2017
- July 19, 2017
- August 16, 2017
- September 20, 2017
- November 22, 2017
- January 17, 2018

Adobe Connect link to join the webinar:http://uoftfamilymedicine.adobeconnect.com/patientsafety-lc-webinar ↗
Dial in teleconference information:
Local: 416-933-3825
Toll free: 1-866-602-6731
Conference ID: 7564724

Patient Safety Resources

Significant Event Analysis (SEA) Framework
Patient Safety References of Interest in Primary Care (most helpful highlighted)

Articles/Publications
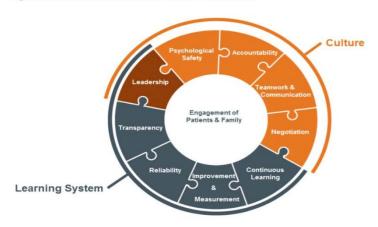
Update on QI Coaching

- Lorri Zagar & Christina Southey

- 8 hours per academic site (virtual and/or in-person)

- Marisa will provide introductions and contact details once contract agreements are signed

Team Assessment

https://dfcmutorontoca.qualtrics.com/jfe/form/SV_eIPqwXa4MSazUZn

Figure 1. Framework for Safe, Reliable, and Effective Care

Make a commitment … take action to address patient safety in meaningful ways **(Accountability) (Leadership)**

Create a supportive culture … advance patient safety learning and teaching without ascribing blame **(Psychological safety) (Negotiation) (Transparency)**

Engage patients … seek to understand what safety means to them and the areas that they would like improved

Involve the team … drive staff, faculty and trainees' engagement in patient safety **(Teamwork and Communication)**

Measure performance … implement mechanisms to track and monitor patient safety **(Improvement and Measurement) (Reliability)**

Share experiences … introduce vehicles to exchange patient safety ideas and learnings within and across sites **(Continuous learning)**

Frankel A, Haraden C, Federico F, Lenoci-Edwards J. *A Framework for Safe, Reliable, and Effective Care.* White Paper. Cambridge, MA: Institute for Healthcare Improvement and Safe & Reliable Healthcare; 2017.

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Networking…

QUESTIONS?