We strive to improve quality in primary care through:

- Leadership: building capacity in the current and future primary care workforce
- Evidence: using and generating evidence on how to improve quality
- Support: directly supporting clinicians & teams to learn and improve
- Dialogue: working with government, clinician, and patients to influence policy and practice

Quality & Innovation Program

Improving Quality in Primary Care

Governance & Management

Core DFCM Team
- Program Directors & Leads
  - Quality Improvement Program Committee (QPC)
  - DFCM Executive Committee
  - DFCM Patient Advisory Committee (PAC)

Learning support
- QI Capacity Building
- Continuing Professional Development
- Measurement to Support Improvement

Innovation, Leadership & Practice Support

Direct Practice Supports
- COVID recovery support
- Enhance team function, wellness & efficiency
- Equity & attachment
- Patient partnership
- Public communication

System leadership
- OHSP
- Stakeholder partnerships
- Scholarship
- Public communication

CareCanvas CPD
- COVID-19 CoP
- CareCanvas (local, regional, provincial)

Postgraduate education
- Faculty development
- Community primary care clinicians

Other CPD (e.g., e-modules, learning collaboratives, podcasts)

Physician-level
- Site-level
- OHT-level

Measurement to Support Improvement
- CareCanvas (local, regional, provincial)

DFCM Patient Experience Survey
- ICES

We enhance team function, wellness, and efficiency through:

- COVID recovery support
- Enhance team function, wellness, and efficiency
- Equity & attachment
- Patient partnership
- Public communication